Request Electronic Access to Superior Court E-Filable Cases

If you are the person who is filing a new civil or family case electronically in the Superior Court (plaintiff), you will have electronic (on-line) access to the case right away. If you are the plaintiff in any existing e-filable case or if you are filing a new case on paper or if you are the person who is being sued (defendant), you must ask the Clerk to give you electronic access to the case. Once you have electronic access to the case, you can look at and file documents on-line and you can mark short calendar matters on-line. **Note:** Dissolution of marriage, legal separation, annulment and civil union dissolution, legal separation or annulment cases are only e-filable if started on or after December 15, 2014.

Here is a checklist of what you must do to be approved for electronic access to your civil or family case.

To request electronic access to a civil case or to a family case filed on or after December 15, 2014, you must:

- 1. Enroll in E-Services to set up a User ID and password
- 2. Log in to E-Services with your User ID and password
- 3. Go to the case that you are a party in and want to have access to
- 4. Choose Request Electronic Access on the case detail page for the case
- 5. Fill out the request form
- 6. Print the request form
- Bring the form that you print out and photo identification, like a driver's license, a
 passport or another government ID, to the Clerk's Office of the court where the case is
 located; or
 - Mail the form and a notarized copy of the photo identification to the Clerk's Office of the court where the case is located. *The notary language and signature must be on the copy of the photo identification.*
- 8. The clerk will make sure that you are the person who is the party in the case. If you are, the clerk will give you electronic access to the file. If the identification you give the clerk is not enough to show that you are the person in the case, the clerk cannot give you electronic access to the file.
- 9. The clerk will send you an e-mail about your access request once it is acted on.

Instructions and Pictures telling you how to Request Electronic Access to your case:

In the address bar, type http://www.jud.ct.gov. The Judicial Branch supports two browsers – Microsoft Internet Explorer® version 6 or higher, or Firefox 3 or higher. The address bar for those browsers is shown below:

Microsoft Internet Explorer®:



Firefox:



2. Choose **E-Services** from the menu on the left side of the Judicial Branch homepage to go to the E-Services Welcome Page:



Click LOG-IN on the E-Services Welcome Page:



4. Enter your User ID and password; then click **Login** to log in to E-Services.



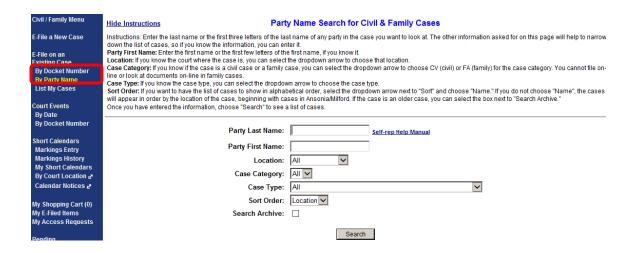


If you have not enrolled in E-Services yet, stop here. Before you can ask for electronic access to a case, you must fill out and submit the enrollment application to set up your User ID and password, and make your account active. Then you can log in to E-Services.

5. Click on Civil / Family Menu



6. Find your case by clicking on **By Docket Number** or **By Party Name** under "E-File on an Existing Case" on the menu. This page appears when you click on **By Party Name**:

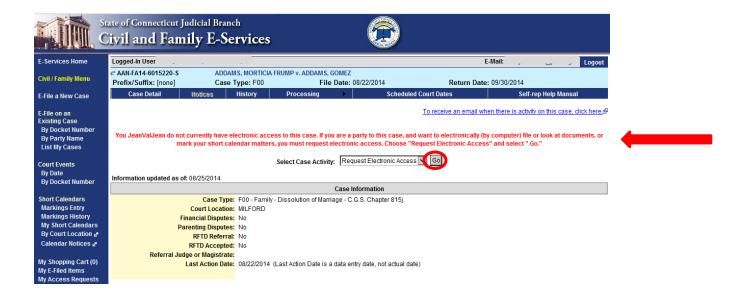


Note: Because you are searching **By Party Name**, you will see a list of cases (search results) that you can choose from. If you search by a docket number, you will go directly to the main page (case detail page) for the case.

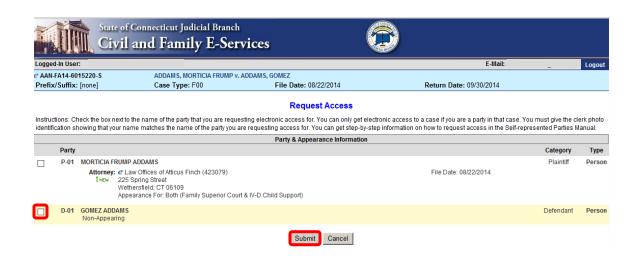
7. Click on the docket number (Docket No.) for your case to go to the case detail page.



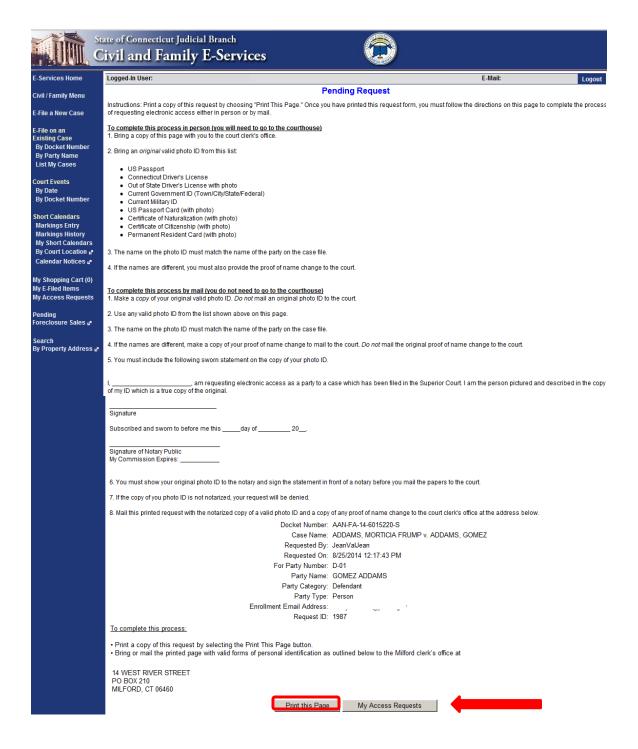
- 8. You will see a message in red under the name of the case that tells you that you do not currently have electronic access to the case. You can only choose "Request Electronic Access" as your case activity.
- 9. Click Go.



- 10. Check the box next to the name of the party you are requesting electronic access for. You can only request electronic access for yourself if you are the party in the case.
- 11. Click **Submit** at the bottom of the page.



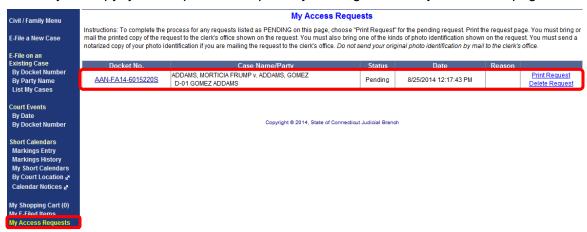
12. Print the request by clicking **Print this Page**. It shows information about the case, the request, and the date of the request. You will have to bring or mail this page to the clerk of the court where your case is located



- 13. To finish requesting access, you must bring or mail a copy of the page you printed and a photo ID or a notarized copy of your photo ID to the clerk's office.
 - Be sure the name on the photo ID matches the name of the party in the case. If names do not match, you will have to give the clerk proof of your name change.
 - If you are mailing the page and your photo ID to the clerk, you must send a notarized *copy* of one of the acceptable kinds of photo ID. Do *not* send your original photo ID in the mail. To get a notarized copy of your photo ID, take the original ID *and* the copy to a Notary Public or attorney. The notary language and signature must be on the copy of the photo identification.

Note: The forms of photo identification that are accepted are:

- A U.S. passport or a U.S. Passport Card (with photo)
- A Connecticut Driver's license or a driver's license that contains your photo from another state
- A current government ID or Military ID
- A Certificate of Naturalization (with photo)
- A Certificate of Citizenship (with photo)
- A Permanent Residence Card (with photo)
- A copy of the valid form of photo ID from this list, including a sworn document that is notarized that you are the person in the copy of the photo ID
- 14. You can check on your access request by clicking on **My Access Requests** on the request page, or by clicking on **My Access Requests** on the Civil / Family Menu page. If you forgot to print a copy of your request or lost your copy, you can print the request by clicking **Print Request** on this page.



- 15. The clerk will send you an e-mail once your access request has been acted on telling you that your access has been approved or denied.
- 16. If the clerk has approved your request for electronic access, or if the clerk has not yet acted on a request for access you have made, the case will appear in your list of cases on the Civil / Family Menu page.



17. If you have not filed an appearance in the case, you must file your appearance before you can look at or file documents or mark short calendar matters in your case on-line.

Need help? If you have any questions about requesting electronic access to your case, call the E-Services Support Line at (866) 765-4452 or e-mail EServices@jud.ct.gov. If you have questions about your court file, please call the clerk of the court where your case is located. You can find the telephone number for the court at the following link: http://www.jud.ct.gov/directory/location/Default.htm.